



A Good Flame Takes Time. After your Social Light has been at rest for a while, the butane in the fuel line may have evaporated. Angle the lighter down and slowly press down the ignitor button. Slowly pressing down the ignitor button will allow maximum fuel release at the spark.

How's The Weather? Butane reacts to the barometric pressure and temperature. In cold temperatures, the flame will need to be increased. In hot temperatures, the flame will need to be reduced.

- Flame too high - Too much fuel being released will blow out your flame.
- Flame too low - Not enough fuel being released won't keep your flame.

Keep It Clean. The exterior of the lighter's wand will need to be wiped/cleaned regularly with a soft cloth (*Do not attempt to clean the interior of the wand, this will damage the fuel coil and void the warranty*). Excess wax and soot buildup will eventually clog the fuel coil.

The Flame Is Gone. After you've refueled according to the instructions that came with your Social Light, properly maintained your lighter, adjusted the flame neither too high or too low and there's still no flame: Ignite your Social Light over a secondary flame source.

If your Social Light produces a flame from a secondary flame - fuel is being released.

- Angle the lighter down and keep the flame burning for a few moments.
- Extinguish the flame by releasing the ignitor button.
- Wipe off excess wax and or soot on the exterior of the wand with a soft cloth.
- Light and repeat until the lighter produces a flame on its own

If no flame is produced from a secondary flame - fuel is not being released.

- The fuel line has been compromised.
- Your lighter will need be serviced.
- Contact us at info@sociallighters.com and we will email you our warranty return instructions.

Quality and customer satisfaction are top priority at Social Light.