User Manual
JumpSmart

The Smart and Safe Way to Power-Up!

The JumpSmart is a tool for everyday use and in emergency situations. Packed in a single unit is a high-powered, 4-mode LED flashlight, vehicle jump starter, and power bank with a USB charging port for use with virtually any vehicle, at home, in the office, and even outdoors! The durable JumpSmart heavy-duty carrying case makes traveling easy and allows you to be prepared anywhere you go.
# Table of Contents

What's Included .................................................................................................................................................... 2
General Safety Information .......................................................................................................................... 3-5
Components ........................................................................................................................................................... 6
Operating Instructions
   How to Charge Your JumpSmart ........................................................................................................................ 7-9
   How to Jump Start a Vehicle ........................................................................................................................... 10-12
   How to Use Flashlight .................................................................................................................................. 13-14
   How to Use the Power Bank .......................................................................................................................... 15-16
Technical Specifications .................................................................................................................................. 17
JumpSmart Limited Warranty ......................................................................................................................... 18-20
Consumer Rights & Arbitration .................................................................................................................... 21-22
What’s Included

- Heavy Duty Case
- JumpSmart LED Flashlight, Power Bank, USB Charger, and Jump Starter
- Wall Charger
- Protective Sleeve
- Vehicle Charger
- Smart Cable Safe Vehicle Jumper
General Safety Information

Safety first. To prevent potential product damage, property damage, personal injury, or even loss of life, READ ALL safety warnings and this user manual in its entirety before using the JumpSmart. By using JumpSmart, you hereby agree that Limitless Innovations, Inc., an Illinois corporation and its affiliates (the “Company”) shall have no liability for any losses associated with property damage, personal injury or loss of life that are incurred by you or by any third party in connection with or relating in any manner whatsoever to your use of JumpSmart. By using JumpSmart, you hereby agree at all times to comply fully with all safety warnings, operating instructions and general safety information in this user manual. By using JumpSmart, you further agree to hold harmless the Company, (and the Company’s officers, directors, shareholders and employees) in connection with any losses sustained by you (including, without limitation, losses arising in whole or in part from property damage, personal injury or loss of life) relating in any manner whatsoever to your use of JumpSmart.

GENERAL SAFETY WARNINGS

⚠ Misusing or incorrectly connecting your JumpSmart may cause electric shock to users, damage to the product, and/or damaged equipment.

⚠ The JumpSmart and its accessories are NOT toys and should be kept away from children.

⚠ Do NOT use any accessory that is not sold by JumpSmart. Doing so may result in risk of fire, electric shock, and/or injury to person(s).

⚠ Do NOT use the JumpSmart or any of its accessories that have been damaged and/or modified.

⚠ Do NOT attempt to disassemble or repair the JumpSmart and its accessories. Contact JumpSmart customer service for directions to return and exchange the product.

⚠ Do NOT attempt to replace the battery as it is a non-serviceable part.

⚠ Do NOT twist the head of the JumpSmart. Doing so may damage the internal components.

⚠ To reduce the risk of product damage, always pull any cable from the plug, NOT the cord.

⚠ Do NOT drop the JumpSmart. Doing so may damage internal components otherwise not seen and must NOT be operated.

⚠ Your JumpSmart may become warm during extended use. During operation, keep your JumpSmart away from materials that may be affected by these temperatures.

⚠ Always charge JumpSmart in a well ventilated area.

⚠ Do NOT insert any object into any openings or ports of the JumpSmart.

⚠ Always keep the main power switch in the “OFF” position when not in use to eliminate unnecessary battery power loss.

⚠ Even if the main power switch is in the “OFF” position, NEVER stick anything into any openings or ports of the JumpSmart.
General Safety Information (cont.)

⚠ It is recommended to recharge the JumpSmart every 3 months to ensure the battery is sufficiently charged and can effectively jump start a vehicle.

⚠ Do NOT expose the JumpSmart or any of its accessories to moisture, water, rain, and/or snow.

⚠ Never use the JumpSmart and its accessories with wet hands. Doing so may cause electric shock.

⚠ Do NOT immerse the JumpSmart or its accessories in water.

⚠ Do NOT store JumpSmart and its accessories in a location where temperatures may exceed 140°F (60°C).

PERSONAL PRECAUTIONS

⚠ NEVER smoke or allow a spark or flame in the vicinity of a battery or engine.

⚠ Remove personal metal items such as rings, bracelets, necklaces, and watches when working with lead-acid batteries.

⚠ Always wear protective gear such as glasses, gloves, and clothing when working with battery.

⚠ Do not drop metal tools onto a vehicle battery. Doing so may initiate a spark or short-circuit causing a fire/explosion hazard.

⚠ Consider having someone close enough by to come to your aid when you work near a lead-acid battery.

⚠ Have plenty of fresh water and soap nearby in case battery acid contacts skin, clothing, or eyes.

⚠ If battery acid contacts skin or clothing, wash immediately with soap and water. If acid enters eye, immediately flood eye with running cold water for at least 10 minutes and get medical attention immediately.

BATTERY SAFETY

⚠ WARNING - RISK OF EXPLOSIVE GASES.

⚠ WORKING IN VICINITY OF A LEAD ACID BATTERY IS DANGEROUS. BATTERIES GENERATE EXPLOSIVE GASES DURING NORMAL BATTERY OPERATION. FOR THIS REASON, IT IS OF THE UTMOST IMPORTANCE THAT YOU FOLLOW THE INSTRUCTIONS EACH TIME YOU USE THE JUMPSMART.

⚠ To reduce risk of battery explosion, follow these instructions and those published by battery manufacturer and manufacturer of any equipment you intend to use in vicinity of the battery. Review cautionary marking on these products and on engine.
General Safety Information (cont.)

⚠ Always wear protective gear such as glasses, gloves, and clothing when working with battery.

⚠ In the unlikely event a battery leak occurs, avoid contact with skin or eyes. Rinse immediately with water and seek medical attention.

⚠ Caution: The lithium-polymer rechargeable battery used in the JumpSmart device may present a risk of fire or chemical burn if mistreated or misused. Do NOT disassemble, expose to heat above 140°F (60°C) or incinerate.

⚠ When used correctly, Lithium-Polymer rechargeable batteries provide a safe and dependable source of portable power. However, if there are misused or abused, this may result in leakage, burns, fire or explosion, causing personal injury or damage to other devices.

JUMP START SAFETY

⚠ Do NOT clamp the Smart Cable clips at the same time and always make sure to clamp the red positive clamp to the positive terminal of the vehicle battery and the black negative clamp to the negative terminal of the vehicle battery.

⚠ The JumpSmart should NOT be used to jump start unregistered vehicles.

⚠ Make sure the Smart Cable is fully engaged into the jump starter port before connecting the clamps of the Smart Cable to the vehicle battery terminals.

⚠ Do NOT lean directly over the battery while making jumper connections.

⚠ Always check all components are connected correctly before attempting to jump start a vehicle.

⚠ Never allow the positive and negative ends of the Smart Cable to touch each other.

⚠ The JumpSmart will allow 3 consecutive jump start attempts. You must allow up to 60 seconds between each attempt. If your vehicle does not start after three attempts, we recommend you consult a certified mechanic.

⚠ While jump starting your vehicle, you cannot charge your electronic devices using the USB port.

FLASHLIGHT SAFETY

⚠ Do NOT look directly into the LED Flashlight of the JumpSmart product.

⚠ Always check all components are connected correctly before attempting to jump start a vehicle.
Components

Safety Check Indicator Lights

Smart Cable

Safe Vehicle Jumper Cables

LED Flashlight Power Button

Durable Aluminum Knurled Casing

LED Flashlight

JumpSmart Charging Port (Input)

USB Charging Port (Output)

Jump Starter Port

Main Power Switch

Battery Level Indicator Lights
Operating Instructions

HOW TO CHARGE JUMPSMART - SAFETY INFORMATION

Safety first. To prevent potential product damage, property damage, personal injury, or even loss of life, READ ALL safety warnings located in the “Safety Information” section on pages 3-5 of the user manual before attempting to operate the JumpSmart and its accessories.

DISCLAIMER / LIMITATION OF LIABILITY

By using JumpSmart, you hereby agree that Limitless Innovations, Inc., an Illinois corporation and its affiliates (the “Company”) shall have no liability for any losses associated with property damage, personal injury or loss of life that are incurred by you or by any third party in connection with or relating in any manner whatsoever to your use of JumpSmart. By using JumpSmart, you hereby agree at all times to comply fully with all safety warnings, operating instructions and general safety information in this User Manual. By using JumpSmart, you further agree to hold harmless the Company, (and the Company’s officers, directors, shareholders and employees) in connection with any losses sustained by you (including, without limitation, losses arising in whole or in part from property damage, personal injury or loss of life) relating in any manner whatsoever to your use of JumpSmart.
Operating Instructions

HOW TO CHARGE JUMPSMART

1. Prior to charging, locate the main power switch on the back panel of the JumpSmart and flip to the "ON" position.

2. Plug the barrel connector end of the wall charger into the JumpSmart charging port input located on the back panel of the JumpSmart.

3. Plug the wall adapter into a standard 110V AC wall outlet.

4. The battery is completely charged when all 4 indicator lights located on back panel of the JumpSmart are illuminated.

5. Flip the main power switch to the "OFF" position when battery is fully charged or when not in use to eliminate unnecessary power loss.
HOW TO CHARGE JUMPSMART

1. Prior to charging, locate the main power switch on the back panel of flash light and flip to the “ON” position.

2. Plug the barrel connector end of the Vehicle Charger into the JumpSmart charging port input located on the back panel of the JumpSmart.

3. Plug the Vehicle Charger into a standard 12V DC receptacle.

4. The battery is completely charged when all 4 indicator lights located on back panel of the JumpSmart are illuminated.

5. Flip the main power switch to the “OFF” position when battery is fully charged or when not in use to eliminate unnecessary power loss.
Operating Instructions

HOW TO JUMP START A VEHICLE - SAFETY INFORMATION

Safety first. To prevent potential product damage, property damage, personal injury, or even loss of life, READ ALL safety warnings located in the “Safety Information” section on pages 3-5 before attempting to operate the JumpSmart and its accessories.

HOW TO JUMP START A VEHICLE - NOTES

Safety first. To prevent potential product damage, property damage, personal injury, or even loss of life, please read safety warnings carefully before using this product.

The company and/or its affiliates have no liability for any losses incurred in connection with this product, including but not limited to, property damage, personal injury or loss of life if user/customer fails to comply with safety warnings in this user manual.

⚠ This product is designed for a 12V / 200-400A vehicle battery. The total output of the JumpSmart Flashlight jump start feature is 12V and will adjust the current based on vehicle battery. This product is design to jump start a vehicle with a 3.0L gas engine or 2.0L diesel engine. In the event your vehicle is not starting, make sure everything is properly and securely connected. Wait a minimum of 60 seconds between each attempt and do not attempt more than 3 times. Contact a certified mechanic if your vehicle does not start after the third try. Every vehicle is different and therefore JumpSmart cannot guarantee every model or make of car is compatible.

⚠ The Smart Cable has 10 levels of protection listed below.

1. Reverse Polarity Protection
2. Short Circuit Protection
3. Over-Charge Protection
4. Over-Discharge Protection
5. Over-Temperature Protection
6. Timeout Protection
7. Vehicle Battery False Voltage Protection
8. Vehicle Engine Voltage Protection
9. Non-Sparking Full Protection
10. Low Input Voltage Protection
Operating Instructions

HOW TO JUMP START A VEHICLE

1. Prior to jumping a vehicle, locate the main power switch on the back panel of the JumpSmart and flip to the “ON” position.

2. Plug the Smart Cable into the jump starter port located on the back panel of the JumpSmart. Once plugged in, the green and red indicator lights will flash in an alternating pattern on the Smart Cable.

3. Connect the RED clamp of the Smart Cable Safe Vehicle Jumper to the POSITIVE terminal of the vehicle battery.

4. Connect the BLACK clamp of the Smart Cable to the NEGATIVE terminal of the vehicle battery. Once both positive and negative clamps are properly connected, the green indicator light on the Smart Cable will remain illuminated. The jump start feature is now on standby.

5. Insert the key into the ignition and turn, or press the button to start the vehicle.
Operating Instructions

HOW TO JUMP START A VEHICLE

6. If the vehicle does not start, wait at least 60 seconds before trying again.

7. Do not attempt to jump start the vehicle more than 3 times.

8. Once the vehicle has been successfully started, disconnect the Smart Cable from the JumpSmart.

9. Remove the smart clamps from the positive and negative battery terminals one at a time.

10. Flip the main power switch to the “OFF” position when not in use to eliminate unnecessary power loss.
Operating Instructions

HOW TO USE FLASHLIGHT - SAFETY INFORMATION

Safety first. To prevent potential product damage, property damage, personal injury, or even loss of life, READ ALL safety warnings located in the “Safety Information” section on pages 3-5 of the user manual before attempting to operate the JumpSmart and its accessories.

DISCLAIMER / LIMITATION OF LIABILITY

By using JumpSmart, you hereby agree that Limitless Innovations, Inc., an Illinois corporation and its affiliates (the “Company”) shall have no liability for any losses associated with property damage, personal injury or loss of life that are incurred by you or by any third party in connection with or relating in any manner whatsoever to your use of JumpSmart. By using JumpSmart, you hereby agree at all times to comply fully with all safety warnings, operating instructions and general safety information in this User Manual. By using JumpSmart, you further agree to hold harmless the Company, (and the Company’s officers, directors, shareholders and employees) in connection with any losses sustained by you (including, without limitation, losses arising in whole or in part from property damage, personal injury or loss of life) relating in any manner whatsoever to your use and enjoyment of JumpSmart.
Operating Instructions

HOW TO USE FLASHLIGHT

1. Prior to using the LED flashlight, locate the main power switch on the back panel of the JumpSmart and flip to the “ON” position.

2. Double click the LED flashlight power button to turn the flashlight ON. The flashlight is now in HIGH BEAM MODE.

3A. Double click the LED flashlight power button again to turn the flashlight OFF.

OR

3B. Click the button 1x to cycle through the different modes:
   - WEAK BEAM MODE
   - SOS MODE
   - STROBE MODE
   - OFF

4. Flip the main power switch to the “OFF“ position when not in use to eliminate unnecessary power loss.
Operating Instructions

HOW TO USE THE POWER BANK - SAFETY INFORMATION

Safety first. To prevent potential product damage, property damage, personal injury, or even loss of life, READ ALL safety warnings located in the “Safety Information” section on pages 3-5 of the user manual before attempting to operate the JumpSmart and its accessories.

DISCLAIMER / LIMITATION OF LIABILITY

By using JumpSmart, you hereby agree that Limitless Innovations, Inc., an Illinois corporation and its affiliates (the “Company”) shall have no liability for any losses associated with property damage, personal injury, or loss of life that are incurred by you or by any third party in connection with or relating in any manner whatsoever to your use of JumpSmart. By using JumpSmart, you hereby agree at all times to comply fully with all safety warnings, operation instructions, and general safety information in this User Manual. By using JumpSmart, you further agree to hold harmless the Company, (and the Company’s officers, directors, shareholders and employees) in connection with any losses sustained by you (including, without limitation, losses arising in whole or in part from property damage, personal injury or loss of life) relating in any manner whatsoever to your use and enjoyment of JumpSmart.
Operating Instructions

HOW TO USE THE POWER BANK

1. Prior to connecting any USB chargeable device, locate the main power switch on the back panel of the JumpSmart and flip to the “ON” position.

2. Connect the USB end to the USB charging port located on the back panel of the JumpSmart.

3. Connect the opposite end to virtually any phone, tablet, or USB chargeable mobile device.

4. Flip the main power switch to the “OFF” position when not in use to eliminate unnecessary power loss.
## Product Specifications

<table>
<thead>
<tr>
<th><strong>Dimensions</strong></th>
<th>8.5” x 2.0” x 2.5”</th>
<th>215mm x 55mm x 63mm</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Weight</strong></td>
<td>1.30lbs</td>
<td>580g</td>
</tr>
<tr>
<td><strong>Battery Capacity</strong></td>
<td>10000mAh / 37000mWh</td>
<td></td>
</tr>
<tr>
<td><strong>LED Flashlight Power</strong></td>
<td>8W</td>
<td>150M</td>
</tr>
<tr>
<td><strong>Jump Starter Capacity</strong></td>
<td>Gas: 3.0L and Below</td>
<td>Diesel: 2.0L and Below</td>
</tr>
<tr>
<td><strong>Battery Type</strong></td>
<td>High-Grade Ratio Polymer Lithium Ion Battery</td>
<td></td>
</tr>
<tr>
<td><strong>Input</strong></td>
<td>DC 12-15V 1A (Adapter Output DC 15V 1A, Vehicle Charger DC 12V 1A)</td>
<td></td>
</tr>
<tr>
<td><strong>Self Consumption Current</strong></td>
<td>&lt; 150 µA</td>
<td></td>
</tr>
<tr>
<td><strong>USB Port Output</strong></td>
<td>DC 5V / 2.4A (Max 3A)</td>
<td></td>
</tr>
<tr>
<td><strong>Jump Starter Port Output</strong></td>
<td>DC 12V / 200A (Start) - 400A (Peak)</td>
<td></td>
</tr>
<tr>
<td><strong>Work Temperature</strong></td>
<td>-20°C -60°C / -4°F - 140°F</td>
<td></td>
</tr>
<tr>
<td><strong>Life Cycle</strong></td>
<td>Approx. 1000 Times (After Then Decay 70 %)</td>
<td></td>
</tr>
</tbody>
</table>
JumpSmart Limited Warranty

Subject to the exclusions contained below, Limitless Innovations, Inc. ("the Company") warrants JumpSmart Products to be free from defects in materials and workmanship under normal consumer usage for a period of one (1) year from the date of original purchase, (the "JumpSmart Limited Warranty"). JumpSmart Products (or the singular, JumpSmart Product) shall include all products set forth above in the What’s Included section of this User Manual that may be sold by the Company now or in the future.

This JumpSmart Limited Warranty is a consumer’s sole and exclusive remedy regarding any express warranty claim by a consumer and is subject to the exclusions on the following pages:

Exclusions: The JumpSmart Limited Warranty shall not apply in the event of the occurrence of any of the following:

1. **Normal Wear and Tear.** The JumpSmart Limited Warranty shall not apply to cover the maintenance, repair and/or replacement of parts or the JumpSmart Product due to normal wear and tear by the consumer.

2. **Abuse and Misuse.** The JumpSmart Limited Warranty shall not cover defects or damage that result in whole or in part from: (a) improper operation, storage, misuse or abuse, accident or neglect by the consumer (including, without limitation, physical damage, cracks and scratches to the surface of the JumpSmart product; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the JumpSmart Product for commercial purposes; (d) subjecting the JumpSmart Product to abnormal usage or conditions; and/or (d) other acts which are not the sole and absolute fault of JumpSmart.

3. **Unauthorized Service or Modification.** The JumpSmart Limited Warranty shall not cover defects or damages resulting in whole or in part from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than JumpSmart or its authorized service centers.

4. **Altered Products.** The JumpSmart Limited Warranty shall not cover defects or damages to a JumpSmart Product with (a) serial numbers or date tags that have, at any time, been removed, altered, or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) non-conforming or non-JumpSmart housings, or components.

**Communication Services.** Defects, damage, or the failure of JumpSmart Products due to any communication service or signal you may subscribe to or use with the JumpSmart Product or software.
Who is Covered?
This warranty extends only to the first consumer purchaser and is not transferable to any third party nor applicable to any subsequent owner other than the first consumer purchaser.

What Will JumpSmart Do?
If Limitless Innovations, Inc. determines, in its sole and absolute discretion, that a claim is subject to the JumpSmart Limited Warranty, it will, at its sole option, repair or replace the JumpSmart Product or alternatively, it will, in its discretion, refund the purchase price of any JumpSmart Products or software. JumpSmart Product replacement will be with a functionally equivalent reconditioned / refurbished / preowned or new JumpSmart Product or part.

For additional information, visit us at:

TheJumpSmart.com/Support or call us at 855-843-4828

In the event of any warranty claim under the JumpSmart Limited Warranty, you can contact the telephone number below or provide a written correspondence to the address below at which time and in response thereto, you will receive instructions on how to ship any JumpSmart Product at your expense, to a JumpSmart authorized repair center. To obtain service, you must include: (a) a copy of your receipt, bill of sale or other comparable proof of purchase; (b) a written description of the problem; (c) the name of your service provider, if applicable; and (d) your mailing address, email address and telephone number.

Mailing Address (Please call 855-843-4828 first to obtain RMA #)
Limitless Innovations
4800 Metalmaster Way
McHenry, IL 60050
What Other Limitations Are There?

ANY WARRANTY CLAIM SHALL BE LIMITED TO LIMITLESS INNOVATIONS, INC.’S COST OF MATERIAL ON THE JUMPSMART PRODUCT DETERMINED TO HAVE A MANUFACTURER’S DEFECT. IN NO EVENT SHALL LIMITLESS INNOVATIONS, INC. BE LIABLE TO ANY PARTY FOR ANY LABOR COSTS OR ANY OTHER DIRECT, INDIRECT, CONSEQUENTIAL, INCIDENTAL OR SPECIAL DAMAGES, WHETHER IN CONTRACT OR TORT AND LIMITLESS INNOVATIONS, INC. EXPRESSLY DISCLAIMS LIABILITY FOR ANY DAMAGES OF ANY KIND ARISING UNDER ANY THEORY OF LAW WHATSOEVER. THE PERFORMANCE OF THE JUMPSMART PRODUCT DEPENDS ON THE PURCHASER’S ADHERENCE TO MANUFACTURER PRODUCT INSTRUCTIONS AND LIMITLESS INNOVATIONS, INC. WILL NOT BE RESPONSIBLE TO PURCHASER FOR ANY DEVIATIONS THEREFROM. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION REGARDING INCIDENTAL OR CONSEQUENTIAL DAMAGES MAY NOT APPLY TO YOU. ALL IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTY OF MERCHANTABILITY AND THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE SHALL EXPIRE ON THE DATE WHICH IS 1 YEAR FROM THE DATE OF FIRST PURCHASE OF THE JUMPSMART PRODUCT BY THE CONSUMER. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. WITH RESPECT TO THAT PERIOD OF TIME BEYOND THE JUMPSMART 1 YEAR LIMITED WARRANTY PERIOD, LIMITLESS INNOVATIONS, INC. DISCLAIMS AND FURTHER MAKES NO WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, ANY WARRANTY OF MERCHANTABILITY OR WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE.

PLEASE NOTE THAT THIS JUMPSMART LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

National Statutory Rights

CONSUMERS IN SOME JURISDICTIONS MAY HAVE LEGAL RIGHTS UNDER APPLICABLE NATIONAL LEGISLATION GOVERNING THE SALE OF CONSUMER GOODS, INCLUDING, WITHOUT LIMITATION, NATIONAL LAWS IMPLEMENTING EC DIRECTIVE 99/44. THESE RIGHTS ARE NOT AFFECTED BY THE WARRANTIES IN THIS LIMITED WARRANTY.
Consumer Rights & Arbitration Agreement

YOUR USE OF JUMPSMART SHALL BE GOVERNED BY THIS CONSUMER RIGHTS AND ARBITRATION AGREEMENT, this (“AGREEMENT”).

THIS AGREEMENT AFFECTS YOUR LEGAL RIGHTS AND REMEDIES BY PROVIDING THAT DISPUTES BETWEEN YOU AND THE MANUFACTURER OF THIS PRODUCT, LIMITLESS INNOVATIONS, INC., AN ILLINOIS CORPORATION (“COMPANY”), MUST BE RESOLVED THROUGH BINDING ARBITRATION, RATHER THAN IN A COURT. PLEASE READ THIS AGREEMENT CAREFULLY AS YOU ACCEPT THE TERMS OF THIS AGREEMENT BY RETAINING THE PRODUCT(S) PURCHASED IN CONNECTION WITH THIS AGREEMENT (“PRODUCT”) FOR MORE THAN FOURTEEN (14) DAYS. IF YOU DO NOT AGREE TO THE TERMS OF THIS AGREEMENT AND YOU PURCHASED THE PRODUCT DIRECT FROM COMPANY (VIA WEB OR TELEPHONE), CALL 855-843-4828 TO COORDINATE THE RETURN THE PRODUCT TO COMPANY WITHIN FOURTEEN (14) DAYS OF RECEIPT AT NO COST TO YOU. IF YOU PURCHASED THE PRODUCT ELSEWHERE, WITHIN FOURTEEN (14) DAYS OF PURCHASE YOU MUST CALL 855-843-4828 AND THEN, ALSO WITHIN THIS SAME FOURTEEN (14) DAY PERIOD, RETURN THE PRODUCT TO THE POINT OF PURCHASE. FOR ANY QUESTIONS RELATED TO THE ABOVE, PLEASE CALL 855-843-4828.

Resolution of Claims or Disputes
Any claim or dispute between you and Company arising out of or relating in any way to the Product or this Agreement shall be resolved through final, binding arbitration. This arbitration obligation applies regardless of whether the claim or dispute involves a tort, fraud, misrepresentation, product liability, negligence, violation of a statute, or any other legal theory. Both you and Company specifically acknowledge and agree that you waive your right to bring a lawsuit based on such claims or disputes and to have such lawsuit resolved by a judge or jury.

Limitation of Legal Remedies
All arbitrations under this Agreement shall be conducted only on an individual (and not a class-wide) basis and an arbitrator shall have no authority to award class wide relief. You acknowledge and agree that this Agreement specifically prohibits you from commencing arbitration proceedings as a representative of others or joining in any arbitration proceedings brought by any other person.
Arbitration Procedures
Before commencing any arbitration proceedings under this Agreement, you must first present the claim/dispute to Company by calling 855-843-4828, providing requested contact information and allowing Company the opportunity to resolve it. If your claim or dispute is not resolved within sixty (60) days, you may commence arbitration proceedings in accordance with the terms of this Agreement.

The arbitration of claim(s)/dispute(s) under this Agreement shall be pursuant to the American Arbitration Association’s (“AAA”) United States Commercial Dispute Resolution Procedures and Supplementary Procedures for Consumer-Related Disputes (see www.adr.org for their rules and procedures).

The arbitration of any claim/dispute under this Agreement shall be in the State of Illinois or the location in which you received this Agreement.

All administrative expenses of arbitration proceedings under this Agreement shall be divided equally between you and Company, except that: (a) if the claim/dispute subject to the arbitration proceedings is less than ten thousand dollars (US$10,000), you will be responsible for no more than one hundred twenty-five dollars (US$125) in administrative expenses; (b) if the claim or dispute subject to the arbitration proceedings is more than ten thousand dollars (US$10,000), but less than seventy-five thousand dollars (US$75,000), you will be responsible for no more than three hundred seventy-five dollars (US$375) in administrative expenses; and (c) if the claim/dispute subject to the arbitration proceedings is more than seventy-five thousand dollars (US$75,000), then you will be responsible for administrative expenses in accordance with the Commercial Fee Schedule provided by the AAA. You acknowledge and agree that each party shall pay the fees and costs of its own counsel, experts and witnesses.

Choice of Law & Severability
This Agreement shall be governed by the United States Federal Arbitration Act and the laws of the state of Illinois. If any provision of this Consumer Rights and Arbitration Agreement is declared or found to be unlawful, unenforceable or void, such provision will be ineffective only to the extent that it is found unlawful, unenforceable or void and the remainder shall remain fully enforceable.