

We have received your order and eagerly await your sand. Please follow the follow steps to make sure everything goes smoothly. If you have any questions please email us at [contact@dunejewelry.com](mailto:contact@dunejewelry.com)

Please allow 2-3 weeks for delivery, we will also send you your tracking info as soon as your order ships.

### *Customer / Order Information*

Please include your basic contact & order information so our staff can pair your order correctly and contact you in case there are any issues.

**Order Number: Located in the top of your order confirmation:**

**Name**

**Email**

**Phone # for questions**

### *Sand Information*

Please let us know more about the sand you are sending so we can process your order quickly and ship it with the right information. If you would like your sand to be added to the Sandbank, we need at least ½ cup or more to ensure we are able to maintain a minimum stock. Any excess sand will be properly discarded. We cannot return any excess sand.

**Sand Name** (please note we cannot process sand that is not properly labeled)

**As you want it labeled in the package.**

**Town / City**

**Region**

**State (US)**

**Country**

**Continent**

### *Processing your sand before sending*

- Please adhere to any and all local rules and regulations when sand collecting.
- We will only work with DRY, top soil sand that is cleaned properly.
- Each piece only needs about a soda caps worth of sand.
- Sand CANNOT contain any organic matter (dirt, sticks, seaweed, etc.)
- We recommend suspending sand in a glass of water, discard anything that floats, dry it out and send away.
- Sending International: Please declare any material you bring or send into the U.S. : PURE OCEAN

***Include this form and Mail Sand to:***

**Dune Jewelry  
1 Westinghouse Plaza  
Building D Suite 7  
Boston, MA 02136**